EDUCATION

2004 – 2007 **Lancaster University, Lancaster.**
BSc (Hons) Psychology (2:1)
Modules included Advanced Social Psychology, Advanced Cognitive Psychology, Advanced Developmental Psychology, Research Methods, Statistics and Topics in Clinical Psychology. The course was assessed through examination, coursework, a dissertation project and presentations.
Criminology
Studied in year 1 as a minor subject.

1997 – 2004 **Dronfield Henry Fanshawe School, Dronfield.**
A Level – Psychology (A), History (A), English Literature (A), General Studies (C)
GCSE – Science Dual Award (A* A*), Religious Studies (A*), English Language (A), English Literature (A), French (A), History (A), Mathematics (B), Information Technology (B), Physical Education (B), Graphic Design (B)

EMPLOYMENT, SKILLS AND ACHIEVEMENTS

2006 - 2007 **Webmaster, Junior Common Room Executive**

- Updated and maintained the college website, working towards a specific deadline each week.
- Involved a great deal of interaction with other college officers – junior and senior – via both oral and written communication.
- Other duties included working as part of a team in the management of a range of social events within the college, such as Freshers' Week.

2003 – 2006 **Sainsbury's Supermarkets Ltd – Customer Service Assistant**

- Worked on the checkouts serving customers and dealing with any requests.
- Involved in stock replenishment and stock maintenance.
- Promoted customer service and social interaction with the general public, enhancing communication skills.
- Worked as part of a team towards specific sales targets.

2005 – 2006 **Lancaster University Volunteer Unit, Safe Project**

- In partnership with Lancashire Constabulary.

- Visited elderly residents of Lancaster to fit safety devices and offer practical crime prevention advice.
- Required specialist communication skills to help reassure and make vulnerable people feel safer in their homes.
- Included administrative tasks such as telephoning residents to make visitation appointments and recording visit information in a database.
- Experienced dealing with confidential and sensitive data.
- Gained a Certificate in Key Skills (Volunteering), validated by the University. Assessed through reflective learning exercises and a presentation.

2002 – 2003 **Dronfield Infant School – Teaching Assistant**

- Assisted the teacher in a variety of situations in a classroom environment and with administrative jobs such as photocopying.
- Interacted with the children in a supervisory capacity and helped them with a variety of tasks.

FURTHER SKILLS AND INTERESTS

- Competent in all Microsoft Office applications and SPSS (statistical process analysis software).
- Proficient in many aspects of internet browsing and research.
- Driving license – full, clean and held for 2 years.
- Enjoy outdoor activities such as regular hikes in the Peak District.
- Swam competitively for my town and now enjoy the health benefits of lane swimming and other gym activities.